**Services at Kingswood Baptist Church**

Currently you can join our Sunday service each week on Zoom from 10:30am. Please contact Paul Adams our church secretary for details on: [admin@kingswoodbaptistchurch.co.uk](mailto:admin@kingswoodbaptistchurch.co.uk)

**However, from Sunday 6 September we will be streaming our services live on our KBC YouTube page, and we are opening the building up again, so that you will be able to attend in person.**

To begin with our emphasis will remain on live streaming the service and for those who wish to attend in person it will be a bit like a ‘live studio audience’.

However, there are some practicalities in moving to live streaming and opening up the church and below you will find details about attending the live morning service

**Attending the live morning service**

There will, as you would expect, be some differences to our normal services. To assist with this we will be using Eventbrite, an existing event management tool, to help control the number of attendees, track who has attended our services and ensure the correct seating layout in order to meet the social distancing requirements.

**What differences can we expect to a normal church service?**

Currently the government guidelines do not allow for:

* Singing
* Serving of tea/coffee
* Sharing of common materials eg Bibles, song sheets
* Children’s work or creche facility
* Family households to sit with other households, so everyone including young people and children will need to stay together as family units.

So, room 1 and 2 will not be available for use and the toilets should only be used as an exception.

**What can I expect when I arrive?**

A warm welcome and ‘virtual’ hug, high five or handshake, to begin with. Then an expectation to help us keep everyone safe by following the various signs and instructions from the stewards, for example use the hand sanitiser provided, maintain social distancing, follow the one way system in and out of church, only use the toilets if you have to.

**What if I have signs of Covid?**

If you are showing signs of Covid, you should stay at home. Please also cancel your booking/or contact our church secretary who will do this for you, so that others may take your place.

If anyone becomes unwell with symptoms of COVID-19 during the service you should inform a steward and go home immediately and follow the stay at home guidance, which covers NHS Test and Trace.

If you show signs of Covid after attending a service, you should follow the NHS Test and Trace guidelines and arrange for a test. Please also notify the Ministers that you have symptoms.

**Do I need to book a place to attend?**

Yes. There will be limited spaces available so regular attendees will need to book a place in order to attend the service. If you have not booked a place, please do not turn up as you will be turned away.

**I do not have internet access how can I book a place?**

For those without internet access you can book a ticket when they become available by contacting the church secretary.

**Do I need to use the Eventbrite app or register an account to make a booking?**

No. You will be asked for your name and email address so that the ticket can be issued, and the booking can be confirmed. But there is no need to register an account or even download the Eventbrite app to book a place.

**Why do you need to know who is attending?**

As part of government guidelines, we need to maintain an accurate temporary record of visitors for 21 days in case anyone develops signs Covid and assist the NHS Test and Trace with requests for that data if needed for contact tracing and the investigation of local outbreaks. Also, with social distancing requirements we only have a restricted number of places, so do not want to have to turn people away if we are already full.

**What if I can not attend after booking a place?**

Places are limited, so please cancel your booking online or notify the church secretary, so that others may take your place.

**Will there be opportunity for fellowship before or after the morning service?**

You are asked not to arrive no more than 15 minutes before the start of the service. On arrival you will be asked to confirm that you do not currently have any of the key symptoms of COVID-19 and be directed use the hand sanitiser and then take your seat. You will need to stay there for the whole service. Family members, including children, will need to stay with their family households. You will be asked to leave the building immediately following the service, row by row. The current guidelines prevent any refreshments being served. You can however chat in the open air in the car park.

**Do I need to wear a mask?**

Yes, in England, the Government are now advising that face coverings are used by all those attending church regardless of the distancing. Young children and those with respiratory conditions are excluded from this as in all cases where face coverings are otherwise expected. This is one way in which we can demonstrate love to one another by taking as many measures as possible to protect each other.

**Do I need to bring anything extra?**

To help with air circulation the windows will be open, in accordance with governments guidelines, so you may want to bring suitable layers of warm clothing. You may wish to bring your own Bible as church ones will not be available.

**I am over 70 years can I attend the service?**

Certain groups of people may be at increased risk of severe disease from COVID-19, including people who are aged 70 or older, regardless of medical conditions. Individuals who fall within this group are advised to stay at home as much as possible and, if they do go out, to take particular care to minimise contact with others outside of their household. In light of this it might be unwise for you to attend. However, these decisions are for the individuals, because the risk is to them and they do not present any higher risk for other attendees.

**I am extremely clinically vulnerable/shielding can I attend the service?**

Shielded people are currently advised not to meet more than one person from outside of their own household, and therefore not currently advised to attend places of worship. Those shielding individuals may choose to gather in groups of up to 6 people outdoors and form a support bubble with another household, so in light of this it might be unwise for you to attend. Advice for both the clinically vulnerable and extremely clinically vulnerable is however advisory and you can choose how to manage your own risks.

Booking your ticket

**How do I access the details of the Sunday service to book my ticket?**

You can visit the Eventbrite website, search for our church service details and book your place from there.

**How do reserve my ticket?**

The event page will have a link, just click on green ‘register’. Then select the number of tickets required and click the red ‘register’ button (remember family households need to sit together so tickets for all members of the family household should be booked at the same time, so that chairs can be arranged). Enter the contact information (name and email address) and click on red ‘register’ button. You will then be sent an email with a pdf of the ticket. If you have downloaded the Eventbrite app, you can book and manage your tickets through this.

**When can I book my ticket?**

Tickets for Sunday will be available the week beforehand from 9am Monday morning until Thursday 9pm.

After 9pm on Thursday you will not be able to book a place. If you require more tickets than the number available, you will be limited to the number available. Once all the places have been booked you will not be able to book a place.

**If I do not have a ticket can I just turn up?**

No. Regular attendees of KBC who turn up without a ticket will be turned away. This is to ensure that we can maintain safe social distancing.

**Do I need to print my ticket?**

Being able to scan the ticket on entry to the building will help speed up the registration process on the day and ensure that we record everyone’s attendance. Having the ticket(s) available on your phone in your email/app/ or being printed will help with this contactless process.

**What if I have deleted my email, lost the ticket or made a phone booking so do not have one?**

Having your ticket available means we can check everyone in quickly. However, if you have lost your ticket/or made a phone booking do not worry you can still attend the service, provided you made a booking.